



Name of Policy Reporting and evaluation of incidents, accidents, and medical emergencies	Incidents, Accidents, Medical, Emergencies	Number 5.5.2.2, 5.5.2.2.1
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Policy Statement:	Provides a process for the reporting and evaluation of incidents, accidents, and medical emergencies by Care at Home of Delaware.
Procedure: 5.5.2.2	<p>Patients have the right to report alleged incidents at any time, and are encouraged to do so without fear of reprisal. Patients have the right to choose not to report an incident. There will be no adverse consequences from choosing not to report an incident. Patients have the right to decline further intervention at any time in the process, and the investigation will stop. In order to protect a patient’s autonomy and possible safety from an alleged perpetrator, reports of alleged incidents are only made with the consent of the patient. The patient has the right to have an advocate present during any interview and/or investigation resulting from the incident.</p> <p>Patients or their advocates are encouraged to call Care at Home and report an alleged incident immediately upon suspicion or discovery to the supervisor. After the initial intake of information over the phone, a supervisor may visit the patient’s home for follow-up and further discussion of the alleged incident. Care at Home will conduct the investigation and keep all information</p>

	<p>gathered during this process confidential. The information gathered by Care at Home will be disclosed to the patient. Employees may be replaced on the patient's schedule. Care at Home will notify the patient of the results of the investigation and his/her right to challenge the results or state</p>